

General Terms and Conditions

Terms and Conditions

1. Service Provider Details

- Name: SEDO World Kereskedelmi Kft.
- Registered office: 1181 Budapest, Hosszúház utca 2. 1/2.
- Company registration / Business ID: –
- Tax number: 32883653-2-43
- E-mail: theworldofsedo@gmail.com
- Phone: +36 70 405 3265

2. Ordering Process

Purchases are made through the webshop by selecting products, adding them to the cart, and choosing a payment method. Orders become final upon successful payment or confirmation.

3. Payment Methods

- **Bank Transfer:** Orders are processed after the full amount has been received.
- **Card Payment (myPOS):** Payment can be made online via a secure myPOS interface. Payments are credited directly to our myPOS account, and a confirmation of successful payment is sent automatically.
- **Cash Payment on Pickup:** Available in Budapest, the surrounding area, and at fairs or events where we are physically present.

4. Shipping Methods and Fees

- **Home Delivery:** Available within Hungary. Shipping costs are calculated individually, and customers are informed during order processing.
- **In-Person Pickup:** Available in Budapest and the surrounding area. Exact address and time are arranged in advance.
- **Fairs and Events:** Orders can also be collected at fairs and events where we are present.

5. Withdrawal and Returns

Customers may return products within 14 days of receipt without providing a reason. Return shipping costs are borne by the customer, except when the product is defective or does not match the order.

6. Warranty

Products come with a 1-year warranty. The warranty covers material or manufacturing defects arising from proper use.

7. Complaints

In case of a defective, damaged, or incomplete product, the customer must immediately notify the service provider via: e-mail: theworldofsedo@gmail.com, phone: +36 70 405 3265. After reviewing the complaint, the product will be repaired, replaced, or refunded.